## **Booking Policy & disclaimer-**

For legal reasons, please note this service is for entertainment purposes only and is intended for use by adults 18 years of age or older. By your use of this service, you confirm that you are at least 18 years old. While my feedback has been largely extremely positive, I would like to advise you upfront that each reading is unique & I cannot guarantee if you would get the answers you are hoping for or connect with a specific passed loved one.

I go into each reading with the best intentions for your highest good & genuinely hope that you enjoy your experience with me. Since all information is channelled through the filter of my mind, I am as open as anyone to make human errors & possible misinterpretations. Therefore, it's important to note that all information is just information, not advice. My aim is always to channel as purely and accurately as possible.

Further I cannot advise you on future events & predictions. I can purely offer information as channelled through me, as to what possible paths are available to you, should you wish to pursue them. Each client's psychic/mediumship consultation is subject to the client's own personal interpretation. What you decide to do with the information given to you, including any actions you take, is down to your own personal responsibility and choice. For this service is not intended to address any medical, emotional, business, financial and/or legal issues. Therefore, each client receiving the consultation is responsible for their own choices and/or actions.

If the energies are not working in the first 10 minutes for you, the client or me, the reader, either one of us can ask to stop the reading and I will offer a full refund. After this if we decide to move forward with the session, there will be no refund. I would also like to advise you that I will not connect with anyone in the physical world by request if they have not given me permission to do so. Therefore, no third-party readings will be provided on people who are not present at the time of the reading.

I make no representations or warranties, either express or implied, concerning the accuracy, relevancy, or quality of information provided. I do not assume and hereby disclaim any liability to any person or entity for any loss or damages (including, without limitation, physical, mental, special, indirect, incidental or consequential) caused with regard to any information and or any suggestion(s) or guidance provided to you through this service, or as a result of your use of this service.

You should consult a medical care, mental health care, business, financial or legal professional for any physical, emotional, financial, business and/or legal issues that need professional attention.

I reserve the right to refuse service to anyone for any reason.

Invoice is due 7 days prior to the session, failing which the session will be automatically cancelled & a new date will have to be scheduled depending upon availability.

Since the information I am channelling is coming through for you, I do not retain the same after the session is over. Therefore, all readings are standalone which means I am unable to take follow up questions after the session is over.

**Cancellations & rescheduling**- You may cancel your session at any time up to 7 days prior to the confirmed time & date. Once the payment has been received, you can reschedule up to within 24 hours of your session that is till 1 day prior to the reading. I am unable to accommodate any rescheduling / cancellation after that & no refund will be provided.

It is your responsibility to make a note of the confirmed date & time & be on time for the session. No refunds will be given for not being available for our scheduled appointment and/or missed appointments for a scheduled session. Extending the appointment will not be automatically allowed if you are late and no pro-rated fee or refund will be given. If we are performing the session via Skype, Zoom, Instant Messenger, teams, or any other electronic app or video chat program it is your responsibility to download all apps or software and to add me as a contact prior to the session. If you are not able to connect, this counts as a "no show," in which case no refunds will be given.

I will record your session or sessions and send the recordings to you at your authorized email address. No recordings by you or any other third parties are permitted These recordings may not be altered, reproduced, sold, published or shared through any means without my written permission.